

Hoshino Resorts TOMAMU Ski Area Season Passes Terms and Conditions

Hoshino Resorts TOMAMU Ski Area (hereinafter referred to as “the Ski Area”) issues season passes (hereinafter referred to as “the Pass”), and users of this Pass (hereinafter referred to as “the Customers”) must comply with the following terms and conditions (hereinafter referred to as “these Terms of Use”).

1. (Effect of These Terms of Use)

By applying for use of the Pass, the Customer is deemed to have agreed to these Terms of Use, which shall then take effect for the Customer.

2. (Delivery of the Pass)

The Pass will be issued at the Resort Center Ticket & Information Counter. When receiving the Pass, the Customer must present valid identification. Only the Customer may receive the Pass in person.

3. (Cancellation of Purchase, etc.)

Please note that cancellations or refunds after purchase are strictly not allowed for any reason. Furthermore, if facilities, operating periods, or hours change due to weather, snow conditions, natural disasters, or operational reasons, or if the usable period is shortened from the scheduled (usual) period due to light snowfall or other reasons, no compensation will be provided.

4. (Validity Period)

The Pass will be valid from the opening day to the closing day of the Ski Area’s season. However, opening day, closing day, and operating hours may be moved earlier or later, or shortened, due to snowfall, snow coverage, ski slope conditions, or other reasons.

5. (Prohibition of Unauthorized Use, etc.)

① The Pass is valid only for the Customer and may not be used by anyone else (the Pass will include the Customer’s face photo and name). If a third party uses the Pass, it will be immediately invalidated, confiscated, or suspended, regardless of reason.

② The Pass may not be transferred, resold, or lent to any third party. If such transfer, resale, or lending is discovered, the Pass will immediately become void. In addition, alteration or forgery of the Pass may be punishable by law.

③ The Pass may not be used for business activities for profit (including, but not limited to, operating a school).

④ If unauthorized use (alteration, forgery, use by someone other than the Customer, etc.) is discovered, the Pass will be confiscated and a fine of 300,000 JPY will be charged to the violator. In severe cases of maliciousness, we will notify the police.

⑤ In addition to each of the above, the Ski Area may permanently prohibit the unauthorized user from any future use of the Ski Area.

⑥ The Customers must promptly present the Pass when requested by patrol or Ski Area staff.

6. (Violation of These Terms of Use)

If the Customer violates these Terms of Use or the Ski Area Terms and Conditions for Use, the Ski Area may immediately confiscate or suspend the Pass and may permanently prohibit the Customer from using the Ski Area.

7. (Handling of the Pass)

Handle the Pass carefully, without bending or applying strong impact, as it contains an IC chip. If the Pass is lost, bent, or damaged to a degree where the gate sensor cannot detect it, the Pass may be reissued once during the season. For a second or subsequent reissue, a fee of 2,000 JPY will be charged, so please handle the Pass with care.

8. (Accidents)

The Customers must use the Ski Area in accordance with the separately established “Ski Area Terms and Conditions for Use” and take care to avoid accidents. The Ski Area is not responsible for any accidents resulting from ignoring or neglecting the Ski Area Terms and Conditions for Use.

9. (Season Pass Benefits)

Only the Customer who holds this Pass may use the benefits listed on the website.

10. (Changes to Services)

The Ski Area may change the content or specifications of services, or discontinue them, without prior notice to the Customers.

11. (Privacy Policy)

Hoshino Resorts Group (the corporations operating the facilities listed on the official Hoshino Resorts website (<https://www.hoshinoresorts.com/>) and Hoshino Resorts Holdings Inc., along with its subsidiaries and affiliated companies, collectively “the Company”) recognizes that protecting and properly using personal information received from the Customers, business partners, and job applicants (collectively, “the Customers, etc.”) is an important social responsibility. The Company has established this policy and will implement it sincerely. For details, please refer to the Hoshino Resorts official website Privacy Policy: (<https://www.hoshinoresorts.com/privacy/>).

Supplementary Provisions

(Last Revision

Date) 1. August

1, 2025

(Effective Date)

2. August 1,

2025