

Hoshino Resorts TOMAMU Ski Area

Terms and Conditions

1. Purposes

Hoshino Resorts Tomamu Co., Ltd. (hereinafter referred to as "Our Company") hereby establishes the "Hoshino Resorts Tomamu Ski Resort Terms and Conditions" (hereinafter referred to as "these Terms and Conditions") for the use of the managed areas within Hoshino Resorts Tomamu Ski Area (hereinafter referred to as "This Ski Area").

Matters not stipulated in these terms and conditions shall be governed by the provisions of related laws and regulations and matters not stipulated in related laws and regulations shall be governed by the "Standards on Snow Sports Safety" (revised October 2013 by Japan Association for Skiing Safety), as well as by customary practices.

2. Rules of Conduct

Skiing and snowboarding involve a variety of specific hazards, particularly speed, and each person's behavior must be responsible for their own accident prevention and the safety of other users. Particular attention should be paid to the following:

① Prohibition of conduct that is dangerous to other users Never harm the body or belongings of other users in this ski area.

② General Precautions in Downhill

Always look ahead carefully, control your speed according to the conditions such as your physical condition and skill, terrain, weather, snow, congestion, etc., and choose a course that can avoid other users and obstacles etc. at any time.

③ Consideration for users in front of you

If you are skiing or snowboarding from behind or above other users, choose your course and speed so as not to disturb or obstruct other users who are skiing or snowboarding ahead, and to avoid causing danger.

④ Overtaking

When overtaking other users, make sure to overtake them leaving sufficient space so that there is no danger to them.

⑤ Check your surroundings.

When merging onto a course, crossing a slope, or starting to ski or snowboard, pay attention to the front, back, and left and right sides to ensure that there is no danger to yourself or other users.

⑥ Prohibition of blocking the course

Do not stop carelessly in the course. It is especially dangerous in a narrow place or a place where you cannot be seen from above. Also, move to the side of the course as quickly as possible when you fall.

⑦ Precautions when using the course

Use the side of the course when climbing, walking or stopping. Also, if visibility is poor, pay

special attention to other users coming from above.

- ⑧ Installing a retention device

If there is a possibility that skiing or snowboarding gear may be dangerous to other users when it flows on a slope, attach a device designed to prevent the equipment from flowing.

- ⑨ Observance of signs, warnings and instructions

Be careful of signs, notices, announcements and other warnings at this ski area, and follow the instructions of ski patrols and staff at this ski area to prevent accidents.

- ⑩ Duty of mutual assistance and cooperation

If you are involved in or witness an accident, regardless of whether you are a party to the accident, it is your duty to cooperate in rescue activities or reporting to the staff at this ski area. In addition, we may confirm your identity regardless of whether you are a party involved or a witness.

3. Cautionary Notes

When you ski or snowboard, you may encounter the following dangers. This ski area's users should understand this well, act carefully, and cooperate to use this ski area safely and comfortably.

- ① Dangers due to weather such as snowfall, rain, strong wind, and dense fog, etc.
- ② Dangers due to terrain such as cliffs, steep slopes, and uneven terrain, etc.
- ③ Dangers due to snow and ice conditions such as icy slopes, deep snow, crevasses, and avalanches, etc.
- ④ Dangers due to natural obstacles such as rocks, thickets, stumps, and exposed surfaces
- ⑤ Dangers due to artificial structures such as lift support pillars, snow making equipment and buildings
- ⑥ Dangers due to proximity or collision with other users
- ⑦ Dangers due to one's own error
- ⑧ Dangers associated with snow park use
- ⑨ Dangers due to excessive speed of skiers and snowboarders
- ⑩ Dangers due to collisions with other skiers and snowboarders
- ⑪ Dangers due to fatigue, alcohol consumption, drugs or ill health
- ⑫ Dangers due to inappropriate use of equipment
- ⑬ Other similar risks

4. Prohibitions

Violation of the following prohibitions, if deemed severe in degree by this ski area, will result in the confiscation of lift tickets and refusal of further use of this ski area.

- ① Entering a closed course or prohibited area
- ② Skiing or snowboarding close to artificial or natural objects as well as other users
- ③ Obstructing the operation of the lift

- ④ Approaching a vehicle on the snow
- ⑤ Damaging displays, notices and signs
- ⑥ Throwing away or leaving empty cans, cigarette butts or other articles at places other than prescribed
- ⑦ Walking in the course with your shoes unnecessarily
- ⑧ Releasing an animal, such as a dog, into the course except in a designated place
- ⑨ Entering a ski area other than in normal mental or physical conditions including under the influence of alcohol or drugs or other circumstances
- ⑩ Act prohibited by laws and regulations
- ⑪ Failure to follow specific instructions or warnings from this ski area
- ⑫ Any other actions that threaten the safety of other users or yourself

5. **Obligation to Slow Down**

Users of this ski area must reduce speed in the following situations.

1. Where there is a sign to slowdown
2. Where it is difficult to see ahead due to terrain or obstacles
3. When there is not enough snow in early season or early spring
4. When visibility is poor due to snowfall, blizzard, dense fog, sunset, etc.
5. When whiteout occurs (when it is difficult to tell whether the snow surface is high or low or uneven depending on the weather condition)
6. When approaching natural obstacles such as standing trees, stumps, bushes, rocks, exposed ground surface and waterways
7. When approaching artificial structures such as lift support pillars, artificial snowfall facilities, nets, ropes, mats, etc.
8. Where the courses merge or where the course is narrow
9. When approaching the side or the end of the course
10. When approaching the lift platform where people get on or off the lift
11. When the course is crowded
12. When approaching the kids' area (children's slope)
13. When approaching a patrol person or a snow vehicle in operation
14. Other than above, when skiing or snowboarding in a dangerous place unless you slow down

6. **Obligations in Using the Slopestyle**

Skiers and snowboarders in the slopestyle must observe the following:

1. Follow the notice on the bulletin board etc.
2. Ski or snowboard within one's capability and skill
3. Start only after checking the safety around the landing site

4. Wear a helmet and other necessary protective equipment

7. Responsibilities of Guardians and Attendants of Children

Guardians and attendants of children must observe the following:

① Guardians and attendants should assess children's abilities and make efforts to ensure their safety.

② Guardians and attendants should ensure children correctly understand and comply with the rules of this ski area (these terms and conditions, as well as this ski area's rules of conduct, precautions, and prohibitions, etc).

8. Use of Lift Tickets

1. Cancellation, change or exchange will not be accepted, unless the service cannot be provided due to reasons attributable to this ski area.
2. Resale of lift tickets and the use of resold tickets are prohibited.
3. This ski area assumes no responsibility for any damage or loss of lift tickets.
4. If all lifts cannot operate for an entire day, a refund will be issued. Temporary suspension of service due to hazardous weather conditions does not qualify.
5. Individuals engaging in for-profit activities such as lessons or sales promotion within this ski area must purchase a commercial lift ticket in accordance with the "Hoshino Resorts TOMAMU Partner School/Guide Registration System" after submitting a prior application, except for those affiliated with the official schools of this ski area (TOMAMU Snow Academy, Club Med TOMAMU Ski & Snowboard School) or individuals authorized by this ski area.
6. Users of this ski area must comply if a staff member requests them to present their lift ticket or remove their goggles. Failure to comply may result in the suspension of further use of the ski area and the invalidation of the lift ticket.

9. Claims and Costs

1. This ski area is not liable for any accident caused by a violation of this ski area's rules of conduct, precautions, and prohibitions. In the event that this ski area incurs any damages or costs, we will demand that the user responsible for the accident compensate for such damages or costs.
2. If this ski area's users or their acquaintances report an emergency rescue to this ski area after exiting the managed ski area, this ski area, either independently or in cooperation with the relevant authorities, will conduct the rescue operation. After the rescue is completed, all costs and expenses incurred, including personnel expenses for search and rescue, snow equipment expenses, cableway operation expenses, lighting electricity expenses, and any other related costs, will be charged to the user in question.
3. This ski area bears no responsibility for any damage or theft of skiing, snowboarding equipment or other snow equipment within this ski area.

10. Force Majeure

If there is a possibility that the safety of this ski area's users may not be ensured due to a natural disaster or other force majeure event, we may suspend the operation of all or part of this ski area or the lifts.

11. Profit-Making and Promotional Activities

1. Profit-making and promotional activities, such as lessons, may only be conducted at this ski area if the entity is registered under the commercial registration system, unless it is an official school of this ski area or has been otherwise approved by this ski area. If an unregistered individual or entity engages in profit-making or promotional activities, their lift pass will be confiscated, and they will be denied access to this ski area. Additionally, customers who participate in unauthorized profit-making or promotional activities may also have their lift passes confiscated and be denied access to this ski area.
2. To prevent unauthorized profit-making and promotional activities, this ski area may enforce measures against violations by users, including recording evidence through photography or other means.

12. Miscellaneous

1. Under the Act on Prevention of Unjust Acts by Organized Crime Group Members (effective March 1, 1992), the use of this ski area by designated organized crime groups and members of designated organized crime groups, and anti-social organizations and members of anti-social organizations (organized crime groups, extremist behavior organizations, etc. and their members) is strictly prohibited.
2. The Tokyo District Court shall be the court of first instance with exclusive jurisdiction in the event of any dispute arising out of or in connection with these terms and conditions.
3. These terms and conditions are the Standard Terms of Contract set forth in the Civil Code. Each provision of these terms and conditions may be amended pursuant to the provisions of the Civil Code if it conforms to the general interests of users or there is a reasonable ground that requires amendment.
4. Any amendments to these terms and conditions shall be applied from the specified effective date after the amendments to these terms and conditions are announced in an appropriate manner.

Supplementary Provision (Last Change Date)

1, August , 2025

(Effective Date)

1, August , 2025